

Pupils will:

- Respect one another's culture, race, feelings, beliefs and values.
- Accept responsibility for the things they do.
- Be responsible for their school and home-learning.
- Ask for help and try their best.
- Ensure they take home any letters.
- Be kind and speak politely to everyone in school.
- Take good care of the building, equipment and school grounds.
- Behave in a safe way.
- Be helpful.
- Wear the correct uniform at all times, including black indoor shoes.
- Ensure they have hair that is a natural colour and does not have lines/ shapes shaved into it.
- Tell a member of staff if they have worries or are unhappy.
- Always behave in a way that represents the school well, even outside of school hours.

Pupils themselves will be:

- Treated kindly.
- Listened to.
- Helped.
- Encouraged to be friendly to one another.
- Encouraged to play and join in games.
- Encouraged to feel happy, wanted and safe..

THE VINE INTER-CHURCH PRIMARY SCHOOL



School-Parent/Carer-Pupil Protocol



At The Vine we are determined to create an inclusive culture of learning where all children will be challenged in their thinking, will achieve to the best of their abilities and will become lifelong learners.

We aim to empower our children to become respected citizens, to enable them to make valuable contributions locally and globally and to contribute to our world's sustainable future.

This can be done most effectively when staff, parents/carers and children all understand their responsibilities and work together towards the same goals.

The School will:

- Provide your child with a high standard of education, implemented by rigorous national guidelines, within a balanced curriculum.
- Ensure that our learning environment is stimulating and challenging.
- Celebrate your child's academic and personal achievements.
- Make provision to enable your child to achieve their full potential.
- Care for your child's safety and well-being following all safeguarding protocols.
- Teach children to develop a positive attitude to one another, regardless of differences.
- Regularly meet with you to communicate the progress of your child, celebrating their strengths and explaining how we can support them with areas for development.
- Provide information to you about our school, including relevant policies, meetings, workshops, activities, newsletters and open days.
- Offer you a warm welcome if you would like to contribute to our school's broader curriculum.

Where a parent/carer has a concern the school will:

- Explain clearly how and when problems can be raised with the School.
- Respond within a reasonable time.
- Be available for consultation within reasonable time limits.
- Respond with courtesy and respect.
- Attempt to resolve problems using reasonable means in line with the school's complaints procedure.
- Keep complainants informed of progress towards a resolution of the issues raised.

All Parents/Carers will:

- Make sure children arrive in class by 8:40am prepared to start their lessons and ensuring they are wearing named school uniform (including black indoor shoes or plimsolls), and that their PE kit is brought into school at the beginning of each week.
- Do their very best to provide a safe, secure & happy environment at home.
- Let the school know of any concerns or worries that may be affecting a child's learning, behaviour or ability to complete home-learning.
- Support the school by encouraging children to develop a positive attitude towards our diverse community.
- Attend meetings with their child's teacher and other staff, aiming to be positive and productive, working towards moving their child on in their learning.
- Support and work with the school to ensure that the behaviour management policies of the school are maintained.
- Encourage a positive attitude.
- Read all information sent home as this gives important details of relevant policies, meetings, workshops, activities, newsletters and open days.
- Support the school by making sure that home-learning tasks are completed and returned on time.

The School can expect parents/carers/members of the public to:

- Treat all school staff with courtesy and respect.
- Respect the needs and well-being of pupils and staff within the School.
- Not use threatening, damaging, aggressive or violent behaviour.
- Avoid any aggression or verbal abuse (if used a site ban will be imposed)
- Recognise the time constraints under which members of staff in schools work and allow the School a reasonable time to respond.
- Direct all emails to the school office and not to individual staff.
- Recognise that resolving a specific problem can sometimes take time.
- Recognise that not all questions will be resolved in the way you want, however all will be resolved fairly, using the information we have.
- Follow the School's complaints procedure in the case of a complaint.
- Not to use any social media platforms for the purposes of complaint.